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Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I use an independent internet service provider, and I don't want that choice taken away from me. I run a small business from my home, and we depend on these services. I previously used a larger company that would route me to a call center in India whenever I called with a problem. Because of the distance between the management and the physical network, there was a minimum 24-to-48-hour wait before anything could be fixed, losing me precious business days. Switching to a local carrier, in my case Sonic.net, solved all those problems. If I have an issue, I can talk to someone in my own state, and anything they've needed to fix has been done in a matter of a few hours, not days. I don't want to be forced to accept what a near-monopoly offers me, when I know from past experience that it won't match the service I have now.

Christine U'Ren